



Gold Eye Clinic Coronavirus Response:

We find ourselves in a very interesting season of life. As you know, the COVID-19 virus is a contagious virus that has affected many people around the world. However, we have great faith and hope to cling to, and we believe we have been called to serve even amidst the chaos. So here is a list of information to keep you informed and help protect you and our staff during this pandemic! **These recommendations are based on the CDC, AAO, and our federal, state, and local government recommendations.** We ask you to be patient with us during this difficult time.

Office Hours:

- 1) Our Fairfield and Crockett offices will be closed until further notice
- 2) The remainder of our offices (Palestine, Jacksonville, and Corsicana) will remain open with adjusted hours:
 - Monday – Thursday → 8:00 AM – 5:00 PM
 - Fridays → Closed

Patient Precautions:

- 1) We will screen all staff, patients, and family/friends outside the office at our screening desk prior to entering the office
- 2) We will take your temperature at our outdoor screening desk when you check in. If your temperature is greater than **99.5 degrees**, we will be rescheduling your appointment
- 3) We will be asking you to wait in your car until we call you for your appointment. We are so sorry for any inconvenience.
- 4) All staff are wearing masks for your protection. Patients are also allowed and encouraged to wear a mask to our clinic.
- 5) All staff will refrain from shaking hands or hugging during your appointment. Just know deep down, we really do love you!
- 6) No family or friends are allowed back into the exam lanes unless necessary (i.e. translators, minors, elderly requiring assistance, etc.)
- 7) All surfaces and exam equipment will be cleaned before and after every patient encounter

Clinic and Surgery Services Offered:

- 1) Per the guidelines mentioned above, we are **ONLY** seeing patients with urgent and emergent ophthalmic needs in clinic. The same criteria applies for our surgery center.
- 2) Many of you will be asked to reschedule your routine follow up visits and/or surgeries. We are sorry for any inconvenience, and we will work to reschedule you as soon as possible.

Finally, if you or your family are struggling during this time with fear or anxiety, please know that we have great hope. We are happy to talk anytime! May God bless you, and we hope our clinic is a place you feel loved and cared for even during chaotic times.

Thank you for your understanding,

Gold Eye Clinic